

Credit Plus

MASSY CREDIT CARD – FREQUENTLY ASKED QUESTIONS

1. What is the Massy Credit Card Account?

A dual purpose card that allows you to earn Massy Points and pay for purchases at select Massy merchants.

2. Where can I use the Massy Credit Card?

At Massy Stores & Massy Stores SuperCentre, Massy Motors, Massy Motors ACL, Massy Distribution, Massy United Insurance, Massy Machinery, Massy Technologies

3. Where can I apply for a Massy Credit Card?

You can collect an application form from any participating Massy merchant or at any branch of Republic Bank Limited. All applications and supporting documents must be submitted at any branch of Republic Bank Limited.

4. If I have a Massy Credit Card but wish to pay for my purchases with cash or another card, do I still earn my Massy loyalty points?

Yes, you will still earn Massy loyalty points at Massy merchants that issue loyalty points. Simply present your Massy Credit Card to the cashier at the start of the transaction so that the barcode can be scanned for your loyalty points. When you are ready to pay at the end of the transaction, present your selected method of payment.

5. What happens to the points earned on my existing Massy Card if I become a Massy Credit Cardholder?

You must call 609-Card when you receive your Massy Credit Card to link your new Massy Credit Card to your existing loyalty account.

6. Do I have to be a primary Massy Cardholder in order to apply for a Massy Credit Card?

No, anyone can apply for a Massy Credit Card.

7. If I am the secondary cardholder on an existing Massy Card account but I become a Massy Credit Cardholder, will my points still pool into my existing Massy Card account?

Yes because the points from your Massy Credit Card will feed into your original Massy Card account. If you do not wish for this to happen, do not call 609-Card to link your credit card account to your Massy Card account.

8. If I currently enjoy discounts on my Massy Card, do I still get these same discounts on my Massy Credit Card?

Yes, however you must link your new Massy Credit Card account to your existing Massy Card account by calling 609-CARD. If you do not link the accounts, you will not receive your discounts on your Massy Credit Card.

9. Do my secondary Massy Cardholders also continue to enjoy the same discounts?

Yes

10. Can I combine Massy Points from my existing Massy Card account and my new Massy Credit Card?

No, Massy Points cannot be combined at the point of redemption from two separate accounts. You will need to link your existing Massy Card account and Massy Credit Card account to combine both sets of Massy Points.

11. What is the minimum credit limit on the Massy Credit Card?

The credit limit starts at \$3,500. There is no maximum limit.