



St. Lucia



CUSTOMER NOTICE

Dear Valued Customer,

15 MONTH OLD MASSY POINTS SET TO EXPIRE ON APRIL 30TH, 2018

On April 30, 2018 Massy Points earned **prior to January 31, 2017 (15 months earlier)** will expire if not redeemed.

This means Massy Points that are **15 months old** will expire. **That portion and only that portion will expire.** All of your other points will remain.

Every month thereafter the portion of your points that is 15 months old will expire if not redeemed.

Check your Massy Points balance and whether you have any Points that are due to expire each month by:

- Enquiring at the Customer Service Desk at any Massy Store
- Logging on to Massycard.com to check your loyalty account
- Calling Customer Care at 457-2404
- Scanning your Massy Card at the Price Checker at any Massy Stores.

Continue to monitor your account on a monthly basis to find out if there are 15-month-old Massy Points set to expire.

Yours Sincerely

Mrs. Claudia Niles
Customer Service Manager